

24h Service worldwide  +49 171-771 94 94



EKATO Service Locations:

Your local contact can be found at www.ekato.com/contact

EKATO Service Germany - Tel. +49 7622 29 0, E-mail: service@ekato.com
Hohe-Flum-Str. 37, 79650 Schopfheim, Germany

EKATO Service USA - Hotline: +1 800 750 7471, Tel. +1 201 783 7211
E-mail: usa@ekato.com, Oakland NJ, USA

EKATO Service South Africa - Tel. +27 11 656 2900
E-mail: africa@ekato.com, Johannesburg, South Africa

EKATO Service Russia - Tel. +7 495 984 87 18
E-mail: russia@ekato.com, Moscow, Russia

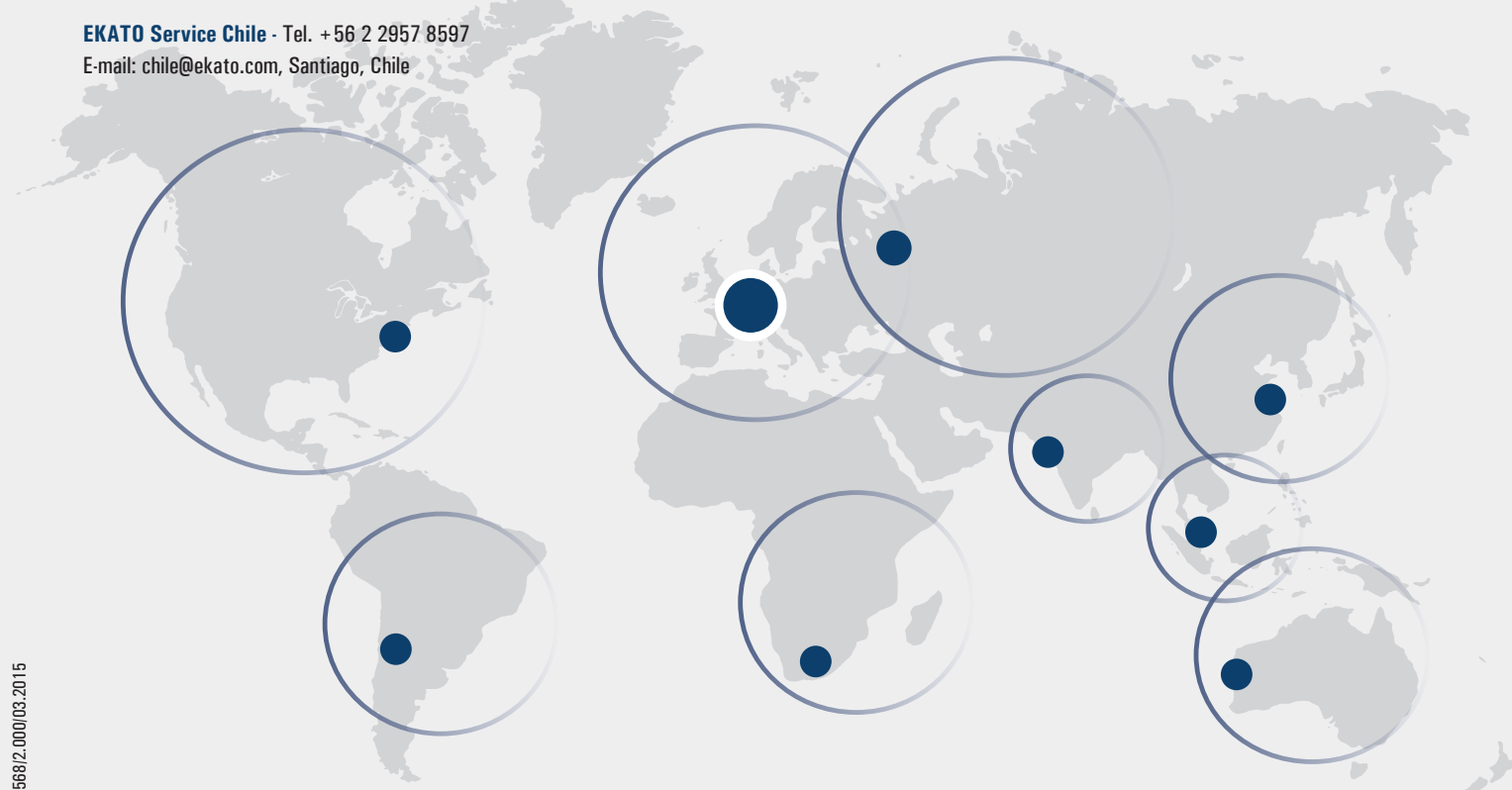
EKATO Service India - Tel. +91 22 2762 1104 & 1105
E-mail: india@ekato.com, Navi-Mumbai, India

EKATO Service Singapore - Tel. +65 6844 1810
E-mail: singapore@ekato.com, Singapore

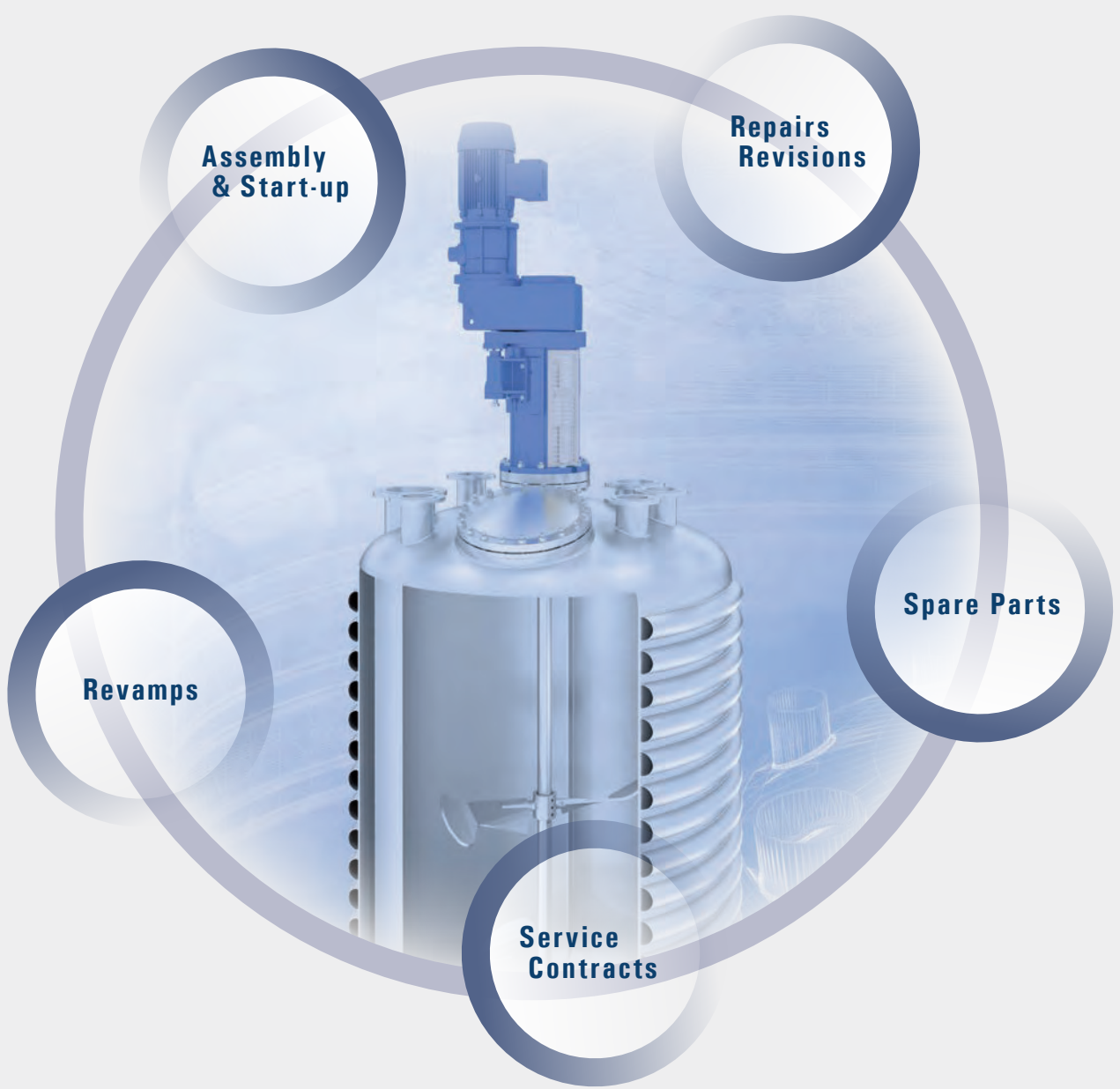
EKATO Service China - Hotline: +86 400 649 2966, Tel. +86 21 6495 2966
E-mail: china@ekato.com, Shanghai, China

EKATO Service Australia - Tel. +61 8 9314 2388
E-mail: australia@ekato.com, O' Connor WA, Australia

EKATO Service Chile - Tel. +56 2 2957 8597
E-mail: chile@ekato.com, Santiago, Chile



Advanced Process Solutions



EKATO

920-01-568/2.000/03.2015

www.ekato.com

EKATO Service – Reliability for the Complete Agitator Life Cycle

With more than 80 years of experience, EKATO is a competent and reliable partner for all issues concerning mixing technology. From the very beginning, EKATO supports a trouble-free life cycle with custom-designed service packages. The maintenance history can be seamlessly tracked using the individual serial number and supporting measures precisely planned well in advance as well as the predictable date for a technical update. Apart from safety and reliability, EKATO ensures a current state-of-the-art technology at all times with modernization and upgrades of existing agitators. A flexible adaptation to the customer processes enables a long operating life and herewith achieves high economic efficiency.

www.ekato.com



Advanced Process Solutions

Commissioning & Start-up

- Planning consultation
- Installation supervision
- Supervision of commissioning at plant site by qualified EKATO Technicians
- Start-up assistance
- Training

Service Contracts

- OEM Service
- Single source solutions for the complete agitator
- Clear chain of responsibility
- Maximization of service and operating hours
- Reduction of downtimes/ improvement of plant availability
- Usage discounts or annual-turnover bonuses
- Flexible contract terms

Spare Parts

- Continuous development of all parts and agitator modules
- Confirmed compatibility of replacement parts for existing agitators backed by a manufacturer's warranty
- Optimization of customer stocking levels
- Consignment inventory
- Spare parts recommendation and interchangeability records (SPIR-Lists)

Support Services

- Maintenance consultation and recommendations
- Inspections
- Regular visual monitoring
- Vibration analysis
- Bearing diagnosis
- Thermography
- Change of buffer fluid
- Oil change
- Replace wear parts
- Provides technical supports
- Propose revisions and upgrades
- Perform preventive maintenance and maintenance based on actual conditions
- Cleaning (mechanical seals, bearing units,...)

Repairs / Revisions

- OEM repair and overhaul of complete agitators or single modules
- Reduced shutdown periods due to pre-qualification and historical knowledge
- Quality assurance through genuine OEM components
- Continuous technical development providing the latest available technology
- Manufacturer warranties

Revamps

Process Evaluation:

- Time savings
- Energy efficiency
- Quality improvement

Confirmation of Mechanical Design:

- Extended service lifetime
- Reduced maintenance
- Increased reliability

EKATO will evaluate any agitator (including third party agitators) for potential improvement through redesign & retrofit.

You can contact our engineers for first step assistance when seeking consultation and support even for third party providers of agitators.

All contact details can be found at:
www.ekato.com/contact

